Home, Apartments and Condominiums

VOICEMAIL INSTRUCTIONS

To record your voicemail personal greeting:

1) Dial voicemail number (press "7" to interrupt the greeting if not dialing from home number)
2) Enter PIN when prompted
3) From the main menu, use the following sequence to record a personal greeting:
   1) Select "4" for personal options
   2) Select "3" for greetings and recorded names
   3) Select "1" to change your greeting
   4) Select "3" to record your personal greeting

To retrieve voicemail messages:

1) Dial voicemail number (press "7" to interrupt the greeting if not dialing from home number)
2) Enter PIN when prompted and all new messages will immediately begin playback

CALL HOLD

Place a call on hold by pressing the ‚"flash" button on the analog phone. Press the "flash" button again to release the previously held caller and resume conversation. If no "flash" button is available, use "hook flash" (toggle on-off hook quickly). Note: You may drop a call using hook flash.

CALL WAITING

While on a call, a Call Waiting tone (2 short beeps) indicates an incoming caller is attempting to reach you. Toggle between the incoming call and the current call by pressing the "flash" button on your phone. The original active call is placed on hold. Press the "flash" button to toggle between the two active calls.

CALL TRANSFER

With a caller on the line, press the "flash" button to place the caller on hold. After waiting for a dial tone, dial "*87" followed by the number to which to transfer, then "#" (or wait for 4 seconds). On a successful transfer, you will hear a quick confirmation tone. You may hang up the call or dial another number.

3-WAY CONFERENCING

With a caller on the line, press the "flash" button to place the caller on hold. After waiting for a dial tone, dial the second party (the number you wish to conference in), followed by "#". Once speaking with the second party, press "flash" to bridge all callers into a conference. Pressing "flash" while on a conference call will drop the second party. Disconnecting from the conference call will terminate the session for all callers (your callers will not be able to continue with the conference call).

STAR CODES

*30 - Block Caller ID

*31 - Send Caller ID

*67 - Block Caller ID for a single call

*82 - Send Caller ID for a single call

*50 - Disable Call Waiting

*51 - Enable Call Waiting

*69 - Last Call Return: Will dial the last incoming phone number received

*70 - Disable Call Waiting for a single call

*71 - Enable Call Waiting for a single call

*72 - Unconditional Call Forward: Dial "*72" and then the forwarding number followed by "#" Wait for dial tone and hang up. (Dial tone indicates successful forward)

*73 - Cancel Unconditional Call Forward: Dial "*73" and wait for dial tone, then hang up

LONG DISTANCE

Included in all phone bundles. International long distance rates vary based on country called, please contact us for exact pricing.